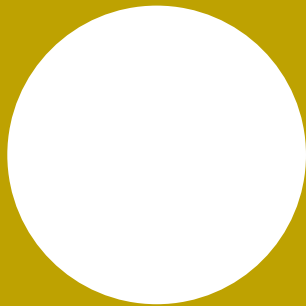
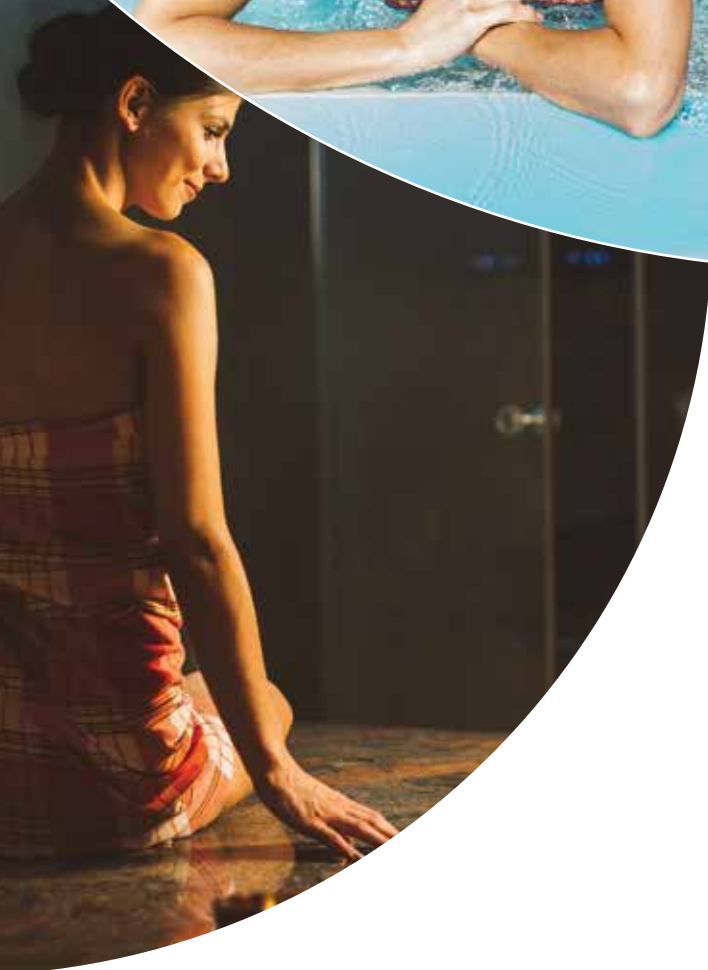


Glamping village Terme Tuhelj*****

 TERME TUHELJ
Art&spa



WELCOME



RECEPTION:

Camp Vita***** // +385 49 203 797 (7:00 – 21:00 h)

Hotel Well**** // +385 49 203 000 (0:00 -24:00 h)

GASTRONOMY:

Restaurant Mihanović Mansion: +385 49 203 772

Restaurant Element bar: +385 49 203 788

Terra lounge bar: +385 49 203 786

WELLNESS AND POOLS:

SPAeVITA Care & Beauty Center: +385 49 203 714

Sauna world: +385 49 203 713

Water Planet: +385 49 203 712

GLAMPING VILLAGE TERME TUHELJ*****

A luxury five-star holiday

An intimacy intertwined with a luxury experience reveals a fusion of glamorous camping in the countryside that will allow you to experience an unforgettable vacation in five-star accommodations.

Imagine sleeping in houses that give you the impression of a luxury private apartment where you can enjoy a private wellness area, swimming in the pools and relaxing in the water massages without crowds, yet when you want, all you have to do is open the curtains, take in the fresh air and enjoy the hilly surroundings, far away from the noise of everyday hectic life.

Imagine that breakfast has a different dimension, served on the doorstep of your house in a unique basket full of tasty local products, and that preparing dinner can be on over open fire under the starry sky.

Imagine that relaxation can be tailored to your wishes, unique and personalized, intertwined with the new aspects of awakening your senses that you will experience in an intimate wellness oasis where sauna, massages and splashing in a whirlpool look different than you are used to.

Now open your eyes to make sure that everything you envisioned as your ideal vacation is no longer part of the fantasy, but a reality available to you by all standards of a luxury glamping holiday.



MOBILE HOME RESORT RULES

CHECK-IN

Check-in on the day of arrival is possible from 15:00 h. Upon entering the camp, every guest shall go to the reception desk to check-in for their stay. Upon check-in, the guest must present personal ID documents of all the persons who will stay in the camp. Minors must be accompanied by a parent or guardian.

Upon check-in, each person will be given a bracelet that serves to enter the resort, to use the pools and other services according to the chosen package of services. In case of loss or damage of the bracelet, the cost will be charged according to the current price list. A parking space is provided for each mobile home and a parking number will be allocated upon check-in. The maximum vehicle speed within the camp is 20 km per hour. Pedestrians and bicycles have priority over other vehicles. Night rest time is from 23:00 to 7:00. During the night rest, making loud noise, singing or disturbing the peace of other guests is not allowed.

Visits are allowed without a vehicle and only in the case of a proper check-in at the front desk. The reception reserves the right to refuse entry and to remove guests whose behaviour is disrupting the peace of other guests.

CHECK-OUT

On the last day of your stay, you have to leave the house by 11:00. If you would like to extend your stay, please inform the reception the day before. If you need to store your belongings after check-out, you can arrange the same at the reception.

EXTENDED STAY (LATE CHECK-OUT)

On the day of departure, you can extend your stay until 14:00 or until 18:00 against a surcharge at the reception desk.

EARLY DEPARTURE

In case of early departure, the camp reserves the right to charge up to 100 % of the total amount for all services ordered but not used.

HOTEL BILL

You can pay the bill at the reception of Camp Vita***** during your entire stay, or no later than 11:00 on the last day of your stay. In case of a longer stay, the hotel bill is paid every 7 (seven) days and the rest of the bill is paid upon departure. You can pay the bill with cash or by credit cards.

DEFECTS

Please inform the campsite reception of any malfunctions or deficiencies you may have noticed in your house.

DAMAGE TO INVENTORY

A mobile home inventory check is carried out on the day of your departure and any damage or disappearance is subject to additional charges.

PETS

Pets are not allowed in the mobile home camp or mobile homes.

SMOKING

Smoking is strictly prohibited in the mobile homes. In case of smoking, you will be charged the price of the extra night.

LUGGAGE

The luggage storage room is at the campsite reception. If you arrive early, you can put your belongings in the designated room and start enjoying other amenities immediately.

WASHING AND IRONING

Put the clothes for laundering and/or ironing in the bag in the closet, fill out the form and hand it to the maid or the person at the reception desk. The price list of the services is in the closet.

TOWELS

Please do not remove the towels in your bathroom from the house. If you leave towels on the floor, we will be happy to replace them. For swimming in the pools, we have prepared a bag with a towel and bathrobe. Please leave the bag with the towel and robe on the day of departure in the house. If you would like to use a towel or bathrobe on the day of departure, please return them to the campsite reception after use.

ELECTRIC VOLTAGE

The voltage of the houses is 220V/50Hz. Contact your receptionist for information on using adapters for devices that do not fit this network.

SAFE

We recommend that you store your money and valuables in a safe inside the house. The campsite accepts no responsibility for the valuables you have left in the house left outside the safe. You can also hand over your valuables and money for safekeeping to the campsite reception. Please empty the safe upon departure and leave it open.

CONTENTS AND EXPERIENCES WITHIN THE MOBILE HOME RESORT

GLAMPING POOLS

Within the mobile home resort, there are two swimming pool areas intended for guests staying in the resort. For children, there is a children's pool with slides and children's water attractions. Adults can relax by the wellness pool with water attractions for relaxation. The pool is open at the time you can find at the beginning of the info folder. The use of water surfaces is prohibited at the time when they are closed for use.

House Rules of Pool Surfaces:

1. There is a janitorial service at the pools in order to ensure compliance with the house rules
2. It is obligatory to follow the labels and signs and warnings in the pool area
3. A pool worker has the right to remove anyone who does not comply with the house rules from the pool area with prior warning
4. A shower is required before using the pool
5. Use of the pool is allowed only in swimwear
6. Jumping into the pools is forbidden
7. Swimming underwater is forbidden
8. It is forbidden to play ball in the pools except for the purpose of animation
9. Bringing animals into the pool area is forbidden
10. The use of sauna is forbidden for persons suffering from skin diseases, open skin wounds or infectious diseases
11. Persons in the state of intoxication or under the influence of narcotics are prohibited from entering
12. Bathers must report any possible accident to the pool staff, or the camp reception staff

GLAMPING WELLNESS

For additional enjoyment, the mobile home resort also includes a wellness area consisting of a Finnish and steam sauna, massage rooms, whirlpools and indoor and outdoor relaxation areas. Enjoying the wellness facilities is free of charge for resort users during the opening hours stated at the beginning of the info folder. For the price list and reservation of massages, call the campsite reception.

Wellness Zone House Rules:

1. The wellness center host takes ensures the safety and enforcement of the house rules
2. It is mandatory to follow the rules of conduct at the wellness center
3. You can use the lockers for storing your things
4. It is forbidden to bring food, drink and glassware into the sauna
5. Taking a shower is required before using the sauna
6. Wearing swimwear is not allowed
7. In the Finnish sauna, a towel is used which must be laid below all body parts
8. It is forbidden to enter the sauna in footwear
9. Before entering the whirlpool, it is mandatory to take a shower
10. The use of sauna is forbidden for persons suffering from skin diseases, open skin wounds or infectious diseases
11. Singing, laughing and talking loudly in saunas and relaxation and rest areas are prohibited
12. It is mandatory to follow the labels, prohibition signs and warning signs in the saunas
13. In the event of inventory damage, the customer agrees to pay the damage in full
14. Sauna visitors are obliged to report any possible accident to a wellness center employee or an employee at the campsite reception

OPEN FIREPLACE

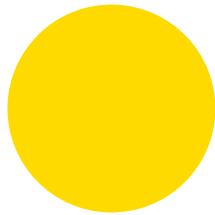
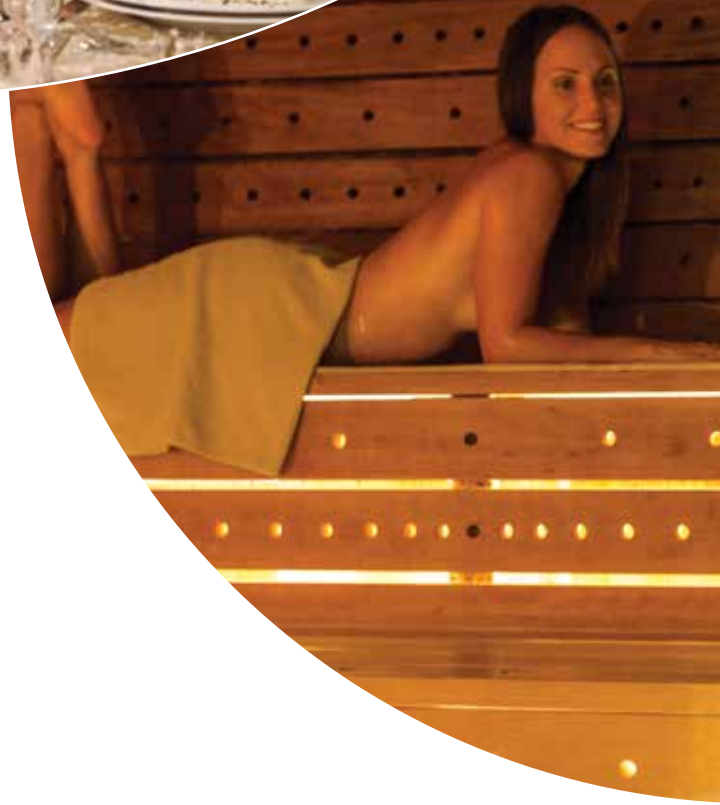
The resort also has a relaxation area with an open fireplace for socializing and preparing food. In case of nice weather, our chefs will prepare one part of the breakfast outdoors.

BREAKFAST IN A BASKET

Local, different and with a hint of Croatian Zagorje. With these words we can summarize the concept of breakfast we have designed to make your stay in our resort unforgettable. Every day, chefs prepare baskets full of local produce that they bring to your house. At the hotel reception fill out a form where you can choose what you want us to prepare for breakfast.

GASTRONOMIC EXPERIENCE OF MIHANOVIĆ MANSION RESTAURANT

You must also have noticed the gastronomic recommendations of the chef of the Mihanović Mansion restaurant, who carefully selected the best delicacies you simply have to try while staying in Croatian Zagorje. The Mihanović Mansion Restaurant is located just a few meters from the resort where you can try the traditional specialties presented in a modern way. Ideal for new gastronomic experiences.



OTHER INFORMATION

Swimming pools and wellness areas can be used only according to opening hours and house rules.

No open fire is allowed in the resort except at designated places. To preserve the environment, dispose of your garbage in the designated containers.

THE CAMP MANAGEMENT IS NOT RESPONSIBLE FOR:

- the disappearance, alienation or theft of things, devices or camping equipment
- for the consequences arising from the use of public facilities and equipment at the campsite used by the guest at his own risk
- for injuries or other consequences of falls or injuries at camp
- for behaviour in the pool or playground that could result in injury, wounds or death

Complaints may be made in writing using the form provided at the campsite reception or via e-mail.

We reserve the right to change and amend the house rules.

INTERNET ZONE

Free Wi-Fi is available in the mobile home resort and camp. You get the user information upon check-in. There is also an Internet corner available at the camp reception, which you can use for free.

TV PROGRAMS

1	HTV 1	25	CNN INT
2	HTV 2	26	EURO NEWS
3	RTL	27	RAI 1
4	NOVA TV	28	RAI 2
5	RTL 2	29	RAI 3
6	DOMA TV	30	RAI NEWS 24
7	HRT 3	31	CCTV NEWS
8	HRT 4	32	FRANCE 24 (eng)
9	SLO 1	33	FRANCE 24 (fra)
10	SLO 2	34	HSE 24 EXTRA
11	SLO 3	35	DW
12	PLANET TV	36	EUROSPORT 1
13	POP TV	37	RTL AUSTRIA
14	TV 3 MEDIAS	38	RTL 2 AUSTRIA
15	KANAL A	39	SUPER RTL A
16	GOLICA TV	40	VOX CH
17	SPONKA GOLD TV	41	RUSSIA TODAY
18	TELE M	42	CANAL 24 HORAS
19	RTL KOCKICA	43	SPORTSKA TELEVIZIJA
20	CMC	44	TVE INTERNATIONAL
21	BBC WORLD	45	TV 5 MONDE EUROPE
22	BLOOMBERG EUROPE		
23	AL JAZEERA ENGLISH		
24	CNBC EUROPE		

SAFETY

It will take you just a few moments to read the instructions that are of vital importance in emergencies. You probably won't need them, but it's still good to get acquainted with them.

Check the escape routes and emergency exits and locations of fire extinguishers.

DO NOT FORGET

- The use of additional heating devices is prohibited
- In case of fire, immediately call the campsite or hotel reception

IN THE EVENT OF FIRE IN YOUR MOBILE HOME

If it is a small fire, put out the fire with the extinguisher located in the mobile home and inform the campsite or hotel reception.

IN CASE OF A MAJOR FIRE:

- leave the mobile home immediately and close the door behind you
- hurry to the nearest emergency exit
- notify the campsite or hotel reception of the fire

IF YOU CAN'T LEAVE THE MOBILE HOME

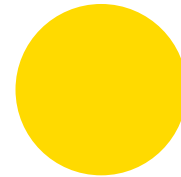
(if the door or handle is too hot):

- please close the door
- report your location to the campsite or hotel reception
- fill the tub and sink with water
- use a rubbish bin as a container to serve for soaking doors, windows and walls with water
- remove the curtains from the window
- soak towels, sheets and other fabric and use it to close openings on doors and windows

If, despite the procedure, smoke appears in the mobile home, cover yourself with a wet blanket over the head. If the smoke becomes very thick, open the window. If you can't open it, use a chair or cabinet to break it down.

OTHER IMPORTANT SAFETY INFORMATION

If you have to break through a burning window, soak your clothes in water to protect yourself from the fire. Cover your head with a wet blanket or other wet materials, try to breathe as little as possible and make your way out the door. If your clothes are already on fire, cover yourself with a blanket, towel or something else or roll on the ground to put out the fire. Stay calm.



FACILITIES AND EXPERIENCES IN THE TERME TUHELJ COMPLEX

Welcome to the world of Art&Spa experiences

For a moment, separate yourself from the rest of the world and ask yourself: "What does it take to feel good?" For some it is love, health or success. The answer is – all that together. Fortunately, you do not have to go too far to find what completes you, because there is a piece of the Fairy tale in the palm of your hand nearby the capital city, where you, your family or friends will experience moments that will be recorded in the memory of the most wonderful experiences.

A large selection of accommodations and services carry the special Art&Spa label, which will allow you to experience unique moments that will introduce you to a special world of art interwoven with experiences that will enhance your lifestyle. You'll find Art&Spa every step of the way, whether you're enjoying the comfort of your room, swimming in the pools overlooking the Murtič mural, enjoying the theatrical sauna programmes, or exploring the art on your plate.

Art&Spa is perfectly complemented with green businesses and local offerings, where we pay special attention to the environment and energy efficiency, as well as the cooperation with local producers through whose products we present to the guests the culture, tradition and gastronomy of the Zagorje region.

A wide range of different facilities will allow you to find something for yourself in every part of Terme Tuhelj. What will fill your holiday, will also fill you with energy and open up different views of relaxation and lifestyle.

BARS

The Terra lounge bar is located opposite the reception of Hotel Well****. There you can have your morning coffee or enjoy breakfast overlooking the beautiful scenery and outdoor pools. The bar offers a large selection of refreshments, hot drinks, homemade cakes, alcoholic, non-alcoholic beverages and cocktails as well as a special offer of cold and hot appetizers. The Cocktail bar, a water bar, is located in outdoor pools and is open during the summer season. Enjoy the special experience of drinking cocktails on bar stools in the water.

RESTAURANTS

The Mihanović Mansion Restaurant is located near the camp. It originates from the 18th century. The mansion contains a restaurant, three parlours on the first floor and a wine cellar offering local and national wines. In a romantic ambience, in the atmosphere of ancient times, the restaurant offers top court specialties, Zagorje dishes according to traditional recipes, national dishes and a wide range of top-quality wines presented in a modern way.

THE ELEMENT BAR is located at the entrance to the Water Planet ... right down to earth. It is an unavoidable place for an end to a water adventure, but also for an enjoyable afternoon. For true gourmet enjoyment, you will find Mexican cuisine prepared with the freshest ingredients in the Element Bar. In addition to Mexican cuisine, you can also enjoy a wide selection of pizzas from the bread oven.

THE GRILL BAR is located at the outdoor pools. Take a break from swimming, enjoy the gastronomic offer of grilled dishes, and a number of desserts, vital dishes, refreshing drinks and quick snacks.

THE TAVERN HORIZONT is located inside Camp Vita***** and is open only in summer. The tavern offers a wide variety of food and drink with a hint of Italian and Mediterranean flavours, which you can enjoy on the beautiful terrace overlooking the picturesque surroundings of Croatian Zagorje.

POOLS

The swimming pool complex has indoor and outdoor pools that you can use during your stay. All pools are filled with thermal water, covering an area of 15,000 m² and contain over 5,000 m² of water surfaces. The indoor pools consist of a swimming pool, a children's pool with a water city and a snake-shaped slide, a therapeutic pool, a wellness pool with water geysers, waterfalls and water massages as well as the closed slide Black Hole. During summer, enjoy the water attractions of the outdoor swimming pool with numerous adrenaline slides, the children's water city Tuhi Land, the wave pool, the water river and the many water oases. You can find gastronomic facilities at the pool area, and deck chairs and parasols are also available. Find a pool towel in the wellness bag inside the house. The use of the Water Planet content is free of charge for the users of Glamping village Terme Tuhelj.

SPAEVITA CENTER OF CARE AND BEAUTY

Indulge in the magic of the SPAeVITA center's special wellness services where you can try special massages and face and body care treatments. All wellness treatments have a special Art&Spa note. Indulge in the hands of top physiotherapists and experience special treatments of the Far East in hammam rooms as well as intimate moments in a private wellness area with a whirlpool. For information on prices and reservations, visit the campsite reception.

SAUNA WORLD

The sauna premises spread over 1,000 m² are part of Hotel Well****. They consist of 8 different steam and Finnish saunas and numerous areas for rest and relaxation. Hanging swings, water beds, a Kneipp trail, whirlpool and private sun deck are just some of the elements of the Sauna World. Between the sauna programmes, visit the wellness bar and refresh yourself with vital drinks and meals. Contact the campsite reception for information about the programme.

FITNESS CENTER

The fitness center is located in Hotel Well****, on the floor next to the SPAeVITA Center.

OTHER FACILITIES

SPORTS PARK

Inside the camp is a park with a children's playground as well as tennis courts, mini golf course, bowling lanes and a basketball and football field. For all inquiries regarding the court and props rental, please contact the campsite reception.

HIKING AND BIKING TRAILS

The surroundings of Terme Tuhelj offer numerous opportunities for hikers and cyclists for recreation. You can find out all about the trails and equipment rental at the campsite reception.

SOUVENIR SHOP

It is located next to the hotel reception and there you can buy some of the souvenirs you will take home with you.

HAIRDRESSER

It is located within the facility. Ask for the opening hours at the campsite reception. All guests get a 10 % discount.

ANIMATION

Look for all the activities for children and adults in the animation programme. Children will especially enjoy the fun in the children's playroom, workshops at the swimming pools, fun with the mascot and other activities that will complement their stay.

PRESS

Daily newspapers and other printed material can be purchased at the hotel reception. If you would like to have your favourite newspaper delivered to your house, please contact the campsite reception.

PHOTOCOPYING

Photocopying is available at the reception of Hotel Well**** at additional cost.

POST OFFICE, EXCHANGE OFFICE, ATM

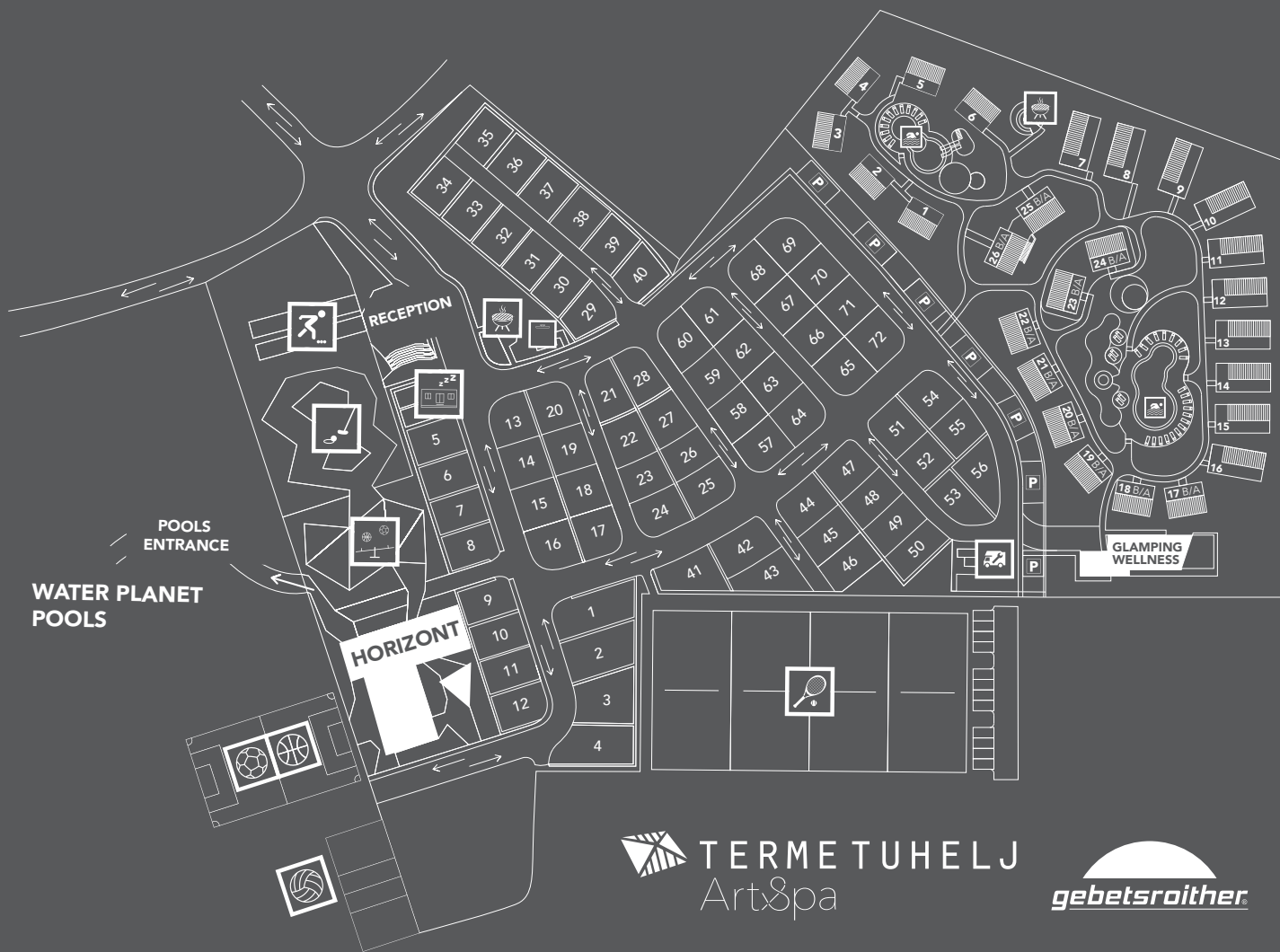
All post can be submitted at the reception of Hotel Well****. You can also exchange your money at the reception. To withdraw cash, head to the ATM next to the outer entrance to the Water Planet.

WELLCARD CLUB TERME TUHELJ

We invite you to join the Wellcard Club Terme Tuhelj. Membership allows you to collect points that will bring you discounts and gift certificates at Terme Tuhelj as well as other benefits, which in cooperation with partners, Terme Tuhelj prepares exclusively for club members. Membership is free. Contact the campsite reception staff for more information.



Glamping village Terme Tuhelj*****



TERME TUHELJ
ArtSpa



gebetsroither