

TERMETUHELJ
Art&spa

HOTEL
WELL*****



WELCOME



Listen to yourself and enjoy the fusion of modern architecture, the wonderful nature of this hilly region and a top wellness and spa offer.

Pamper your taste buds with excellent culinary specialities and be enchanted by the Art&Spa experience. In our hotel, your senses will awaken and you will always want to return to recharge your batteries.

The architecture of the hotel, as well as the interior decoration, are the work of the architects Vreš and Mikelić, to whom we owe the Viktor Kovačić Prize that was awarded to Well**** in 2012 for the best architectural solution.

Get swept away by the magical world of the Art&Spa story and the wonderful colours of the works of Mirjana D.H. Smolić, which decorate the walls of the rooms and many other places in the hotel. The triptych "Steps" in the Premium rooms and a part of Murtić' wall painting in the Classic rooms will show you the full power of colours. As you discover the hotel, you will find magnificent wellness gardens, the Edo Murtić sculpture at the hotel reception, the unrepeatabe SpaArena with its amphitheatre, as well as the wonderful images of the Chilean history and Croatian landscapes that Mirjana D.H. Smolić brought to the canvas. The wellness services of the SPAeVITA Centre and the Sauna World are different from now on, because we would like to introduce you to an intimate Selfness story with which we create a very special experience. Special rituals, unique treatments, saunas ... are only a part of what you will experience.

The beauty of the biggest enamelled wall painting in Croatia, the one of Edo Murtić, restored and returned to its original position, is a real pleasure to be enjoyed in the thermal water of the Water Planet. The Art&Spa story is also spiced up with a beautiful wall illustration, located at the very entrance to the hotel, composed by the renowned street artists Slaven Kosanović Lunar and

Farid Rueda.

A culinary break can be made in several bars and restaurants, each of which is different and special in its own way. You can find a touch of Mexico in the Element Bar. In the Terra Lounge Bar, you will learn how a breakfast on the terrace, the first coffee in the morning and company in the evening with a glass of wine can be enough to create an unforgettable experience. The Infinity Bar becomes an oasis of infinite tranquillity, while Restaurant Lati becomes a place of socializing with a rich selection of local and international cuisine.

Only a few meters from the hotel, under the Roof of the Baroque castle, you will find the Mihanović Mansion Restaurant. In its summer and winter parlours, you will enjoy first-class traditional cuisine and taste award-winning wines from local winemakers. You can take a walk through the wonderful park, where you will be welcomed by the monument of the famous poet Antun Mihanović. A few meters from the mansion, you can enjoy the original richness of nature, the spring of thermal water and the healing mud. There is a modern congress centre with over 10 rooms, which can accommodate up to 400 guests, where business guests will find everything they need for a perfect business meeting. Our staff will make you feel at home!

We wish you a pleasant stay!

SERVICES

To make you feel like at home!

BARS

On the opposite side of the reception is the Terra Lounge Bar, where you can enjoy your morning coffee or a breakfast with a view of the beautiful countryside and the outdoor swimming pools. You will find a wide selection of refreshing beverages, hot drinks, home made cakes, alcoholic and non-alcoholic beverages and cocktails, as well as a special offer of cold and warm appetizers.

RESTAURANTS

The hotel complex features the Element bar, a restaurant with Mexican cuisine and the à la carte restaurant Mihanović Mansion. You can exchange your board meal for a meal at the Mihanović Mansion Restaurant against a surcharge. Please contact the hotel reception for reservations.

POOLS

The hotel has indoor and outdoor swimming pools, which can be used during your stay. All swimming pools are filled with thermal water and spread over a total area of 15000 m² and have a total water surface of 5000 m². Within the indoor pools, you will find a swimming pool, a children's pool with a slide, a therapeutic bath as well as a large wellness bath with exit to the external swimming pool. This allows you to enjoy the beneficial effects of thermal water outside also in winter. In the summer months you can enjoy the water attractions in the outdoor swimming pool. In the swimming pool complex you will find gastronomic objects, and deck chairs for taking a break. The towel for the swimming pool can be found in the wellness bag in your room, which you receive when booking a themed package. For more information, dial the internal number 3712.

WELLNESS

In the SPAeVITA center you can indulge in various massages and treatments for face and body care. All wellness treatments carry. All wellness treatments carry a special Selfness experience. Let yourself be treated by the hands of top physiotherapists and experience special Far Eastern treatments in the Hammam rooms, as well as the special treatments in the wellness rooms with a whirlpool. For all information regarding treatments and appointments, please dial the internal number 3714.

SAUNAS

The Sauna World is truly a very special world, where on 1000 m² you will enjoy 8 different steam and Finnish saunas and numerous rooms to awaken the energy. Hanging swings, water beds, a Kneipp path, whirlpools and private sun deck with whirlpool on the terrace are only some elements of the Sauna World. While you are in the sauna, you can also visit the Wellness bar and enjoy vital drinks and meals. For more information about the program, dial the internal number 3714.

FITNESS CENTRE

The fitness centre is located on the same floor and next to the SPAeVITA Centre.

RECEPTION – open 24 hours. If you have any questions, please contact 3710.

SOUVENIR SHOP

It is next to the reception, where you can buy some souvenirs to take home.

SPORTS PARK

Next to the hotel is a park with a children's playground, tennis courts, mini golf, Pétanque court, basketball and football court. For any questions concerning the renting of the court and equipment, please contact the hotel reception.

HIKING AND CYCLING TRAILS

The surroundings of Terme Tuhelj offers numerous possibilities for hikers and free-time cyclists. You can inquire about the cycle paths and the equipment rental at the reception.

HAIRDRESSER'S SALON

It is located in the building next to the hotel. For the opening hours, please ask at the reception. All hotel guests receive 10% discount.

ANIMATION

There is also animation program within the hotel, which can be found on the animation panel at the hotel reception.

SHOE CLEANING

Shoe cleaning equipment is available at the hotel reception.

WAKE-UP CALL SERVICE

If you wish us to wake you up at a certain time, we kindly ask you to contact the hotel reception.

PRINT MEDIA

For all information on purchasing daily newspapers and other magazines, please contact the hotel reception.

PHOTOCOPYING

You can make photocopies at the hotel's reception against extra payment.

POST, EXCHANGE OFFICE, CASH MACHINE

You can leave any mail at the hotel reception. There you can also change your money. To withdraw money, use the cash machine that is located in front of the outer entrance to the Water Planet.

CHILDREN IN THE HOTEL

Animation activities for children (children's club, children's playroom, various workshops) can be found on the animation panel in the hotel lobby. If you need a child's bed, please contact the hotel reception.

ACCESSORIES IN THE HOTEL

For extra towels, blankets, pillows, cosmetics or bathrobes, contact the reception.

LUGGAGE

The room for luggage transfer is located at the hotel reception. In case of an early arrival, you can place your items at the designated place and immediately start enjoying other contents.

ELEVATORS

For their own safety, children are not allowed to use the elevator without the supervision of an adult person. In case of fire, please do not use the elevator.

MEALS IN THE HOTEL

The breakfast buffet is included in the nightly rate and is served in restaurant Lati from 07:00 to 10:00 am. If your package includes another meal, it is served every day: lunch from 12:00 to 14:00 pm and dinner from 19:00 to 21:00 pm.

BREAKFAST IN THE HOTEL ROOM

For the option of a breakfast in the room, contact the hotel reception.

MINI BAR – guests are offered a wide range of drinks in the mini bar in all hotel rooms. The price list for the mini bar is next to the mini bar. You can ask for a refill at the reception. The bill will be settled at the reception upon departure.

WASHING AND IRONING

Place the clothing to be washed and/or ironed in the bag from the closet, fill out the form and give it to the maid or leave it at the reception. The price list of the services is in the closet of your hotel room.

TOWELS

We kindly ask you not to take the towels from your bathroom out of the room. The towels for the swimming pool, if they are not included in your theme package, can be borrowed at the hotel reception. **If you leave towels on the floor, we will be happy to replace them. For swimming in the pools, we have prepared a bag with a towel and bathrobe for you. Leave the bag with the towel and bathrobe in the hotel room on the day of departure. If you wish to use the towel or bathrobe on the day of departure, return them to the hotel reception after use.**

BRACELET

The bracelet allows you to enter and exit the swimming pools, visit the fitness centre and saunas. The bracelet must be handed over at the reception desk upon settling the bill. In case of damage or loss of the bracelet, we will charge the value of the bracelet to your account.

ELECTRIC VOLTAGE

The electrical voltage in our hotel rooms is 220V/50 Hz. Information about the use of adapters for devices that do not correspond to this network is available at the reception. The use of cookers and your own irons is forbidden for safety reasons.

SAFE

We advise you to keep money and other valuables in the room safe. The hotel does not accept responsibility for the valuables that are in your room and are not in the safe. You can also store valuables and money at the hotel reception. Upon your departure, please empty the safe and leave it open.

FIRE

In the case of a fire, we ask you to immediately inform the reception and to act according to the enclosed instructions and the evacuation plan located at the door of your room.

PARKING

The hotel complex has a garage, which you can use against extra payment. You will receive the card at the hotel reception. Parking on the outdoor hotel parking, as well as in the parking lot of the Water Planet is free of charge.

TRANSFERS

If required, we can organize a transfer to the airport or to the desired location. The bus schedule is at the hotel reception and the bus stop is in the immediate vicinity.

WELLCARD CLUB OF TERME TUHELJ

We invite you to become a member of the Wellness Club of Terme Tuhelj. The membership allows you to collect points, for which you can redeem discounts and gift vouchers in Terme Tuhelj, as well as other benefits that Terme Tuhelj, in cooperation with business partners, prepare exclusively members of the Club. For more information, please contact the hotel reception.



RESTAURANTS AND BARS

BOARD RESTAURANT LATI

int. No. 3790

It is connected through an underground corridor with the accommodation area of the hotel. With its rich offer of modern and traditional cuisine, it offers guests a perfect combination of tastes and flavours, enriched with carefully selected ingredients that meet your needs and desires.

RESTAURANT MIHANOVIĆ MANSION

int. No. 3772

The baroque castle from the 18th century with three parlours on the first floor and a wine shop in the cellar, is located in the immediate vicinity of the hotel. In a romantic and ancient atmosphere, the hotel offers first-class culinary specialities, traditional and national dishes, as well as a wide range of excellent wines. With a prior reservation at the reception and a surcharge, you can change your board meal for a meal at restaurant Mihanović Mansion. In the castle we offer and organize romantic dinners, special lunches, children's birthdays with special children's menus, business events, various meetings and wedding ceremonies.

ELEMENT BAR

int. No. 3788

It is located at the entrance to the Water Planet ... to the Earth. It is an unavoidable place for water adventures and a pleasant afternoon. For a true culinary delight, there are dishes for Mexican cuisine lovers, prepared from the freshest ingredients. In addition to Mexican cuisine, you can also enjoy the best pizza prepared to your liking. You can change your boarding meal for a meal in the Element Bar by prior reservation at the reception.

TAVERN HORIZONT

The Tavern Horizont offers a wide range of diverse dishes and beverages which you can enjoy on a wonderful terrace with a view on the picturesque landscape. It is located within Camp Vita**** and open only during the summer months.

TERRA LOUNGE BAR

int. No. 3786

It is located opposite the hotel entrance with a magnificent view of the landscape of Zagorje and the Water Planet ... to the Earth. In addition to the daily offer of light dishes, you will also be delighted by the selection of desserts, cocktails and refreshing juices. It is the perfect place for informal business meetings, appointments or a perfect place to go out in the evening.

INFINITY BAR

It is located at the end of the congress centre and is the ideal place for short breaks during seminars or business meetings.

GRILL BAR

int. No. 3780

Located at the outdoor swimming pools. During your breaks from swimming, you can enjoy the culinary offer from the grill. There are also plenty of desserts, vital dishes, refreshing drinks and snacks.

COCKTAIL BAR

int. No. 3780

The pool bar is located in the outdoor swimming pool and is open during the summer season. Enjoy the special experience of drinking a cocktail while sitting on a barstool in the water.

ACTIVITIES

HOUSE RITUAL

Take part in the 3-minute ritual which will awaken your sleeping energy. The house ritual is a perfect start of the day and takes only a little time. You can practice with us every morning at the hotel reception, or find it in the TV menu and practice it in the intimate ambience of your room. In the afternoon, the ritual takes place in the Water Planet, the Sauna World and at the hotel reception.

NORDIC WALKING

Nowadays a very popular sport by which you can explore the local area and stay fit. You can ask for the sticks at the hotel reception.

CYCLING

In addition to easy walking, a good bike tour is also welcome. The price list for the rental of bicycles can be found at the hotel reception. At the reception you can also find cycling maps with paths in the surrounding area.

TENNIS

Awaken the athlete in you during the summer and winter months and play one of the most popular sports in the world - Tennis. You have outdoor courts at your disposal. If you want to rent the court and equipment, please contact the hotel reception.

FITNESS

In addition to the SPAeVITA Centre, there is the fitness centre, which can be used daily.

OTHER SPORTS

In addition to tennis, you can also play mini golf and Pétanque and other sporting activities. For the rental of equipment and playgrounds, please contact the hotel reception.



SAFETY

The reading of the instructions, which are of vital importance in emergencies, takes only a few minutes. You probably will not need it, but it is good to get familiar with it.

Please read the following warnings:

BEFORE YOUR STAY

Check the escape routes and emergency exits from the hotel, which are depicted in your room. Emergency exits are specially marked and are located in each floor. Nevertheless, we ask you to count the doors from the exit to your room. Check also where the fire extinguishers are located.

DO NOT FORGET

- The use of additional heaters is prohibited!
- Ironing in the room is prohibited!
- Immediately call the reception in case of fire!
- In case of fire do not use the elevator!

IN CASE OF FIRE IN YOUR ROOM

If it is a small fire, extinguish it with the fire extinguisher located in the hallway and report the fire to the reception.

If it is a larger fire:

- Leave the room immediately and close the door behind you
- Hurry to the next emergency exit
- Switch on the fire alarm, which is located on the floor
- Report the fire to the hotel reception

If there is smoke in the hallway, stay close to the door. If necessary, cover the mouth and nose with a damp handkerchief or a rag and go on your knees (as low as possible). When going down the stairs, hold onto the railing. As you walk

through the room, try to breathe as little as possible. Do not be afraid if there is a power failure or the room is dark, the emergency exits are illuminated.

IF YOU CAN NOT LEAVE YOUR ROOM

If the door or the handle is too hot:

- Close the door
- Report your position to the reception
- Fill the bath and the sink with water
- Use the waste bin as a container to moisten doors, windows and walls
- Remove the curtains from the window
- Immerse towels, sheets and other materials in the water and use them to close the gaps on doors and windows

If smoke escapes into your room, cover your head with a wet blanket. If the smoke becomes very dense, you must open the window. If you are unable to open it, take a chair or a bedside cabinet and break it in. If the smoke or fire comes from the lower floors, do not open the window.

OTHER IMPORTANT INFORMATION

If you have to climb through a burning window, immerse your blanket into the water to protect yourself from the fire. Cover your head with a wet blanket or other wet materials and try to breathe as little as possible and go to the exit door. If your clothes already caught fire, cover yourself with a blanket, a towel or something else, or roll on the floor to extinguish the fire. Try to keep calm.

HOUSE RULES

CHECK IN

Check in is possible on the day of arrival from 14:00 pm. Upon arrival, please report to the hotel reception.

CHECK OUT

On the day of departure, the room must be vacated by 11 am. If you wish to extend your stay, please contact the reception one day earlier. When you need to store your things after the check-out, you can ask for it at the reception.

LATE CHECK OUT

You can extend your stay on the day of departure until 14:00 or 18:00 pm, against a surcharge at the reception.

EARLY DEPARTURE

The hotel reserves the right to charge up to 100% of the total value for all services ordered but not used in case of an early departure.

CANCELLATION OF A MEAL

The cancellation of a meal must be reported one day earlier, lunch until 9:00 am and dinner until 14:00 pm.

NIGHT PEACE

Please respect the nighttime peace between 23:00 pm and 7:00 am.

MINORS

Persons under the age of 18 years cannot stay in a hotel unless accompanied by an adult.

SMOKING

Smoking is not allowed in the hotel's public areas or in hotel rooms or suites. The smoking area is located in the Terra Lounge Bar.

USE OF SERVICES ON THE ROOM ACCOUNT

If you prefer, we can charge any orders at our bars or restaurants and spa centre directly to your room bill. A direct charge is provided by your hotel card, which you need to bring with you.

WALK IN

If you check into the hotel without a reservation and with a payment guarantee, the reception will charge you for your stay in advance.

LIMITATION OF ACCOMMODATION RIGHTS

The Hotel reserves the right to refuse accommodation and other services to those guests whose behavior is in no way in accordance with hotel policies and that interferes with the peace and dignity of other guests or staff or jeopardize their safety or well-being.

HOTEL BILL

You can pay your bill at the hotel reception during the entire period of your stay or latest by 11:00 am on the day of your departure. In case of an extended stay, the hotel bill will be settled every 7 (seven) days and the rest will be paid upon departure. You can pay the bill in cash or with a credit card (Visa, Diners club, Eurocard / Mastercard).

DEFICIENCIES

Any damage or defects you may notice in your room should be reported to the reception immediately.

DAMAGE TO THE INVENTORY

Damage to the inventory in the room or elsewhere in the hotel caused by the guest will be charged according to the current price list at the hotel reception.

PETS

Pets are not allowed in the hotel, except for small dogs up to 6 kg in the designated rooms for which extra payment is charged according to the applicable price list. Pets must not be left unattended. It is not allowed to take pets to the wellness, the sauna, the swimming pool or to the restaurants. The owners of the pets undertake to follow the house rules and take responsibility for any damage or injuries caused by their pets. The hotel reserves the right to charge for the damage caused by the pet.

MEDIA AND COMMUNICATION

TELEPHONE

For a free line, press 0, then dial the desired number.

For calls from the room, dial the number of the room (e.g. 3228 or 3309).

INTERNAL TELEPHONE NUMBERS:

RECEPTION int. No. 3710

HOTEL RESTAURANT int. No. 3790

ELEMENT BAR int. No. 3788

TERRA LOUNGE BAR int. No. 3786

MIHANOVIĆ MANSION

Int. No. 3772

WATER PLANET int. No. 3712

SPAeVITA int. No. 3714

SAUNA WORLD int No. 3715

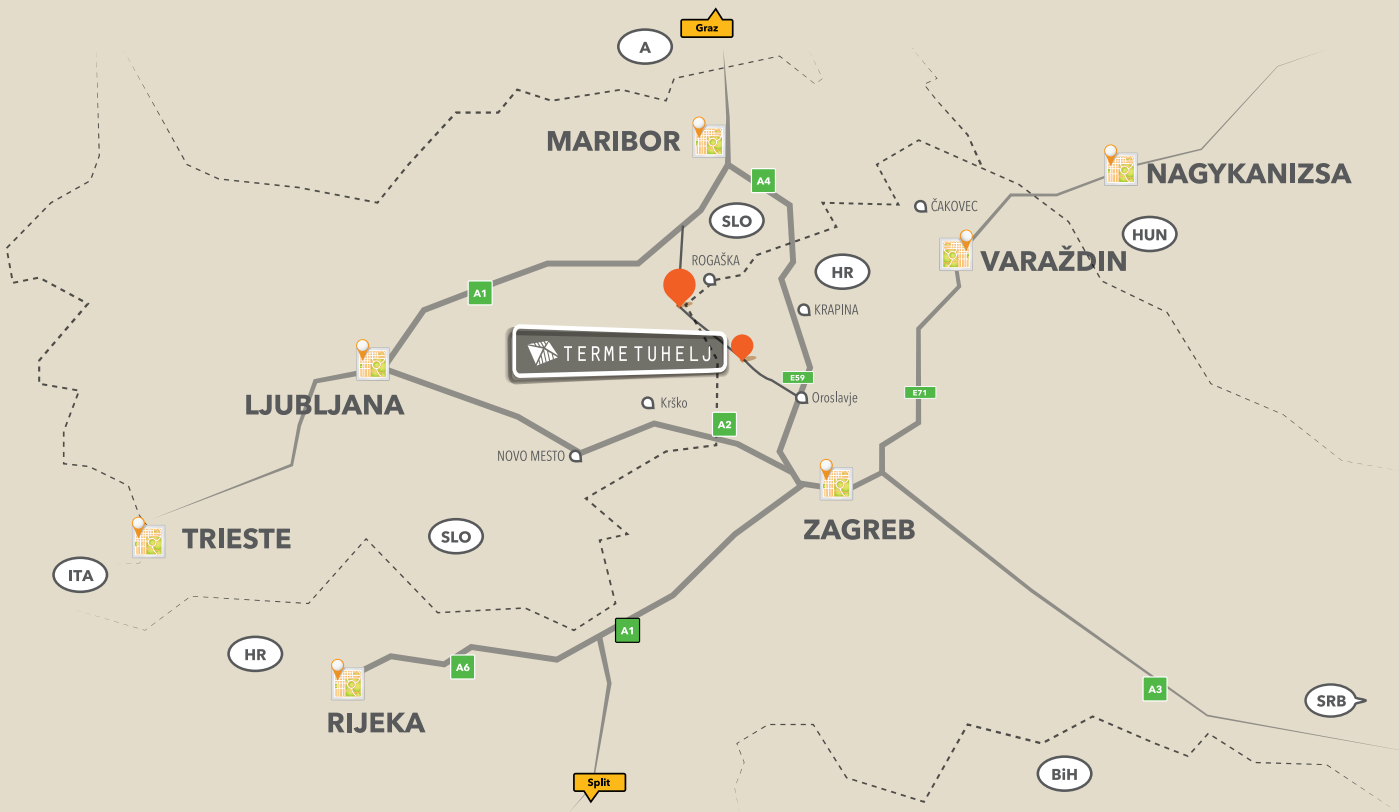
INTERNET ZONE

All hotel premises and rooms have free WiFi. At the reception is also a computer for guests to use.

TV PROGRAMI

- | | | | |
|----|--------------------|----|---------------------|
| 1 | HTV 1 | 35 | DW |
| 2 | HTV 2 | 36 | EUROSPORT 1 |
| 3 | RTL | 37 | RTL AUSTRIA |
| 4 | NOVA TV | 38 | RTL 2 AUSTRIA |
| 5 | RTL 2 | 39 | SUPER RTL A |
| 6 | DOMA TV | 40 | VOX CH |
| 7 | HRT 3 | 41 | RUSSIA TODAY |
| 8 | HRT 4 | 42 | CANAL 24 HORAS |
| 9 | SLO 1 | 43 | SPORTSKA TELEVIZIJA |
| 10 | SLO 2 | 44 | TVE INTERNATIONAL |
| 11 | SLO 3 | 45 | TV 5 MONDE EUROPE |
| 12 | PLANET TV | | |
| 13 | POP TV | | |
| 14 | TV 3 MEDIAS | | |
| 15 | KANAL A | | |
| 16 | GOLICA TV | | |
| 17 | SPONKA GOLD TV | | |
| 18 | TELE M | | |
| 19 | RTL KOCKICA | | |
| 20 | CMC | | |
| 21 | BBC WORLD | | |
| 22 | BLOOMBERG EUROPE | | |
| 23 | AL JAZEERA ENGLISH | | |
| 24 | CNBC EUROPE | | |
| 25 | CNN INT | | |
| 26 | EURO NEWS | | |
| 27 | RAI 1 | | |
| 28 | RAI 2 | | |
| 29 | RAI 3 | | |
| 30 | RAI NEWS 24 | | |
| 31 | CCTV NEWS | | |
| 32 | FRANCE 24 (eng) | | |
| 33 | FRANCE 24 (fra) | | |
| 34 | HSE 24 EXTRA | | |









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